



Help File for using SBM 2.0 IMIS App

(Last Updated on 6th June, 2023)

Important points that must be kept in mind while using SBM 2.0 IMIS app are listed as follows:

- 1. Make sure that Android version must be **9.0 or higher** and minimum requiredRAM size is **4 GB**.
- 2. GPS Location must be enabled and set to **High accuracy**.
- 3. Device must have the Internet connectivity.
- Make sure that option Allow installation of apps from unknown sources must be checked (Go to Setting → Security → Unknown sources) before installation of APK file.
- 5. Before using **SBM 2.0 IMIS** app, please stop other apps running in the background and clear cache/temporary memory.
- 6. To clear cache/temporary memory use Clean Master. If user has not installed clean master on mobile, download it from<u>https://play.google.com/store</u>.

Some pre-requisites that need to be followed prior to the installation of the SBM 2.0 IMIS app is:

- Check Android version.
- Enable GPS (Location Services)
- > Allow installation of apps from unknown sources

A. Check Android Version:

Steps to check Android version are:

 Go to Settings → About Phone → Android version. Please make sure that Android Version must be 9.0 or higher.





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-	Settings		\leftarrow		
About Phone	About Phone		About pho	About phone	
Accounts and	Sync	>		Device name	
G Google		>		Rediff R20 FT0	
App Managem	ient	>	MIUI version	Storage	
Game Acceler	ation	>	12.0.2 Stable	Occupied 44.6GB/128GB	
Gesture & Mot	Gesture & Motion		MIUI version	MIUI Global 12.0.2 Stable 12.0.2.0(QFKINXM)	
Split-screen	Split-screen		Android version	10 QKQ1.190825.002	
Call		>	Android security p	oatch level 2020-06-01	
Contacts		>	All specs	>	
Messages		>	Back up and resto	vre >	
Phone Manag	er	>			

B. Enable GPS (Location Services)

Steps to enable GPS (Location Services) are:

1. Go to Setting → Additional Settings → Security & Privacy

→ Location Information and enable (Switched On) the Location Service (GPS) option.



C. Allow installation of apps from Unknown Sources.

Steps to allow installation of apps from Unknown sources are:

 Go to Setting →Additional Settings →Security & Privacy →Unknown Source App Installation.

Please make sure that the Unknown Source App Installation option is enabled (Switched ON).

As soon as the **Unknown Source App Installation** option is enabled, the **"Allow Installation of apps from unknown sources?"** Dialog box appears.





2. Click **Allow** option to allow installation from the unknown apps.



